



## RMA Form

Please submit the require informations with the product and proof of purchase (receipt) to the following address

Ensotech Limited  
6 Floor, Unit F, Cheung Hing Shing Centre, No.23 Sha Tsui Road,  
Tusen Wan, Hong Kong  
Tel & Fax.: +852-3421 1446 Email: support@ensotech.ltd

Customer Name *RMA No.*

E-mail Telephone

Address for product return (No P.O.Box)

Fail Product Tire Foam Rubber Silicone

Race Track Carpet RCP High Grip Low Grip

Car Brand Car Model

Motor tooth gear Spur tooth gear

Motor Brand Motor Model & Kv number

Motor Type Sensor Sensorless

Battery Brand / Model Number / Capacity

Please describe your RMA request in detail

If any new changes about the car and ESC when the product fail, please specify the changes:

Duration of Warranty: Ninety (90) Days from the day of purchase

\* You must present original / receipt (original copy) issued by your seller, otherwise repair service will be on chargeable basis

\*After inspection if the result of wrong or improper used, the cost of repairs will inform and approved by customer before the repair work started. Repairing process will take no more than 14 days.

\* If the result of manufacturing quality issues, Ensotech will repair either replace to the same model without repairing charges. If the return model are no longer available, Ensotech reserve the right to provide the same value model or a higher grade model.

Shipping and Return (Under warranty & non-warranty)

Customer will be responsible for postage charges send the product back to Ensotech for inspection, after repair Ensotech will pay for returning the product by post office registered air post service. Tthe shipping time would take 15 to 30 days depends on regions and traffics. Please contact us if request for faster delivery, please contact Ensotech support@ensotech.ltd to request for additional express service charge.

For details warranty terms and conditions please refer to user manual --- <http://swave.ensotech.ltd>

In case of disputes, the decision of Ensotech Limited shall be final.